State: Rhode Island

What is your team’s biggest strength around telehealth programs?

Our ability to adapt and our responsiveness to the community's needs. We've been around for over 20 years, and are constantly changing and adding to our trainings, programs, and partnerships. This will help us roll with any telehealth punches and make sure our offerings meet community needs.

Describe your team’s biggest challenge around telehealth programs.

Time investment! Our Family Support Specialists and Trainers are booked solid. Building our internal capacity for delivering telehealth has to be an efficient, effective, and sustainable process.

Describe ONE current strategy that your state is using around telehealth.

The Telemedicine Coverage Act, passed by Governor Gina Raimundo (pictured below) on June 28, 2016, requires commercial insurers to cover treatment delivered via telemedicine to the same extent that they would cover the services via in-person care.

What’s one interesting thing about your state?

We're not called the ocean state for nothing. Even though RI is only 34 miles wide, we have over 384 miles of coastline.

What does your team hope to gain from this meeting?

Strategies for piloting webinars & trainings with families and community members, for gathering pilot feedback, and assessing impact.