

## New Resources for use with the National Standards for Systems of Care for CYSHCN: E-Learning Modules, Case Studies, and Tip Sheets

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The Association of Maternal & Child Health Programs, in partnership with the National Academy for State Health Policy (NASHP) and with support from the Lucile Packard Foundation for Children's Health, has released more than 10 new implementation resources to be used alongside the National Standards for Systems of Care that strive to serve the nation's 14.2 million children and youth with special health care needs (CYSHCN).



The [National Standards for Systems of Care for Children and Youth with Special Health Care Needs](#) set the core components for the structure and process of effective systems of care for the approximately 20 percent of U.S. children up to age 18 who have a chronic and/or complex health care need. Creating a comprehensive, high-quality system of care for these children has been one of the most challenging areas for state health leaders and other stakeholders, such as state Title V CYSHCN programs, health plans, private insurers, state Medicaid and CHIP agencies, pediatricians and family physicians, and families.

No matter what your background is, these new resources are bound to fit your learning needs, falling into three, easy-to-navigate formats that are targeted towards all National Standards stakeholders.

- **E-learning Modules** — For an interactive learning experience, take a deeper dive into quality measurement for improving systems of care for CYSHCN. These learning modules take fewer than 30 minutes each to finish and feature interactive learning environments and perspectives from the field.
  - Module 1: [Using Quality Measures, Data, and National Standards to Improve Systems of Care for CYSHCN](#)
  - Module 2: [Use of Medicaid Data and Quality Measures in Improving Systems of Care for CYSHCN](#)
  - Module 3: [The Use of Title V Data and Measures to Improve Systems of Care for CYSHCN](#)
- **Case studies** — For an increased understanding of how Title V programs are implementing the National Standards, the following three case studies offer strategies and best practices for replication.
  - [New Mexico's Title V CYSHCN Program: Using the National Standards as a Framework for Educating Stakeholders](#)
  - [New York's Title V CYSHCN Program: Using the National Standards as a Framework for Action Planning and Data Analysis](#)



- [Washington's Title V CYSHCN Program: Using the National Standards as a Framework to Sustain Statewide Systems Improvements](#)
- **Critical Tools to Improve Systems of Care for CYSHCN: Making the National Standards Work for You** — This series of tip sheets highlights how the National Standards can be used by various stakeholders:
  - [Tips for Families](#) on Working with the National Standards
  - [Tips for Health Plans](#) to implement the National Standards
  - [Tips for Medicaid](#) to implement the National Standards
  - [Tips for Providers](#) to implement the National Standards
  - [Tips for Title V](#) on implementing the National Standards

**Access all of these resources, plus the National Standards, and more:**

- **The National Standards Online Toolkit:** <https://nashp.org/toolkit-national-standards-for-children-and-youth-with-special-health-care-needs/>
- **Mobile-friendly site:** <http://cyshcnstandards.amchp.org>

**National Standards**  
*for* **CYSHCN**

#### Sample newsletter and website text

The Association of Maternal & Child Health Programs just released more than 10 new resources to be used alongside the National Standards for Systems of Care that strive to serve the nation's 14.2 million children and youth with special health care needs. These new resources were created to fit the expansive learning needs of all stakeholders, falling into three, easy-to-navigate formats: e-learning modules, case studies, and tip sheets. Find them [here](#).