Health Care Transformation:
Integrating Adolescent Health Care Policy
& School-Based Health Center Systems of Care

“Into the Fray”

Bob Nystrom, MA
Adolescent, Genetics & Reproductive Health Section Manager
Center for Prevention & Health Promotion
Oregon Public Health Division
Objectives

✓ Briefly describe Oregon health care reform efforts

✓ Describe efforts to align our SBHC system of care

✓ Describe efforts to align adolescent health policy

✓ Share 3 lessons learned
Oregon Health Care Reform

- 2009 [HB2009] Patient Centered Primary Care Program (PCPCH)
- 2011 [HB3650] Coordinated Care Organizations (CCO)
  - Global Budgets
  - Alternative Payment Methodologies & Incentives
- 2012 [SB1580] CCO Implementation
  - March 2012 CMS Waiver (July Federal Approval) 2% ‘deal’
  - July 2012 CCO Implementation
  - August 2012 first CCO’s recognized
- 2009-2012 Metrics & Standards Development

- *We did it for the money & we’re crazy pioneers*
Triple Aim

BETTER HEALTH

BETTER CARE

LOWER COST
How can we help our SBHC system fit into Oregon Health Care Reform and ACA Implementation?
What’s in it for them, what’s in it for us?

- SBHCs already align with the goals of health care reform.

- SBHCs already align with PCPCH attributes but health reform offers us an opportunity to strengthen the model.

- CCO’s need our help in the development of regional delivery service networks and to better focus on preventive health services and improved patient care services – our model!

- SBHCs stand to benefit from improved opportunities for financial sustainability through alternative & incentive payments.

- Be recognized for our valuable work and ability effectively partner with others.
School-Based Health Center Program

A system of care that supports communities to promote the health and well-being of the school-aged population through evidence-based best practices within a public health framework.

Policy Development
- Certification Standards
- AAP Bright Futures Guidelines and evidence-based tools adoption
- PCPCH/CCO alignment
- Partnership development
- Youth engagement

Assessment
- Operational site profiles
- Medical encounter data
- Annual status reports
- KPM data and tools
- Patient satisfaction surveys
- Needs assessments
- Special studies

Assurance
- Monitoring and compliance
- KPM audits
- Patient experience
- Coordinator's meetings and staff trainings
- Technical assistance

Better Health - Better Care - Lower Cost
What have we done?
Alignment with CCO & PCPCH Standards

SYSTEMS

• Communications – rebranded SBHC using triple aim, CCO & PCPCH language and goals
• Rapid assessment of SBHC readiness (e.g. EMRs)
• Hosted a 2 day Health Care Reform & PCPCH Assessment Forum
• Bright Futures guideline trainings & disseminated guidelines
• Annual SBHC Conference & Coordinators Meeting we had workshops on PCPCH recognition & a ‘CCO 101 School’
• Currently conducting a statewide assessment of relationship SBHCs/CCOs for needed areas of technical assistance
• 46% of our Certified SBHCs are already PCPCH recognized and 88% will have adopted EHRs by July 2013
What have we done?
Alignment with CCO & PCPCH Standards

POLICY

• SBHC state or local representation on key health care reform committees that were writing standards, rules or metrics
• Bright Futures was promoted as the pediatric/adolescent standard
• Adolescent Annual Well-Visit - adopted as a CCO quality metric, PCPCH pediatric core & incentivized metric, CMS accountability metric
• Conducted a state SBHC program review for PCPCH/CCO alignment
• Revised our SBHC Patient Satisfaction Survey and sampling methodology to meet CAHPS requirements
• Revising our SBHC Certification Standards & KPMs to align with PCPCH standards –eliminate redundancies
• Secured Medicaid funding to build and pilot a strengths/risk assessment module into EMR (EPIC) modeled after Bright Futures
Lessons Learned

• **Educate your SBHC systems** as to how health care transformation is unfolding

• **Populate working groups** that are defining your state health care reform vision, structures, **standards & measures**

• **Develop direct working relationships** with your state’s health care medical home office/entity

• **Revise your SBHC state standards, programs and communications** to better align with health care transformation messaging in your state
Contact information

Bob Nystrom
Section Manager
Adolescent, Genetics, Reproductive Health
robert.j.nystrom@state.or.us

Rosalyn Liu
SBHC Program Team Lead
rosalyn.liu@state.or.us