Increase rates and quality of AYA visits in MN

By December 2018 the percentage of AYA receiving well visits in MN increases by 2% and youth experience improves in participating clinics based on surveys.

Key Drivers
- YOUTH-CENTERED project/process
- Improve PRODUCT (youth experience of well visit)
- Improving awareness & appeal of well visits (MARKETING)
- Improve QUALITY of well visits (align to Bright Futures, measures)
- ENGAGE families and youth to improve TRANSITION to young adult care

Strategies or Interventions
- Formal process to engage, support, and compensate diverse YA Reps to ensure active, ongoing & meaningful partnership on MN team
- Designated YA Rep lead (Sally) to recruit, orient, and support Reps throughout process
- Increase provider/clinician comfort with AYAH visit; provide training
- Youth-friendly clinic settings and processes, with a focus on equity (do I feel welcome here?) – measure with surveys
- Explore incentives to attend well visits
- Thinking outside the box – what can improve the “product”? (feedback from YA Reps and others)
- Support Henn County to develop effective marketing approach for statewide AYAH Child and Teen Checkups visits
- Incorporate NW MN C&TC youth survey (and other resources) to inform marketing efforts
- Leverage other partners and resources for youth-engaged marketing (counties/tribes, state agencies, health plans, clinics…)
- Work with state team and national cohort to prioritize which clinical quality measure(s) to focus on (e.g. HPV, chlamydia, BMI counseling, mental health screening)
- Align C&TC Periodicity Schedule with Bright Futures guidelines as appropriate
- Increase provider/clinician competence and effectiveness with AYAs
- Explore and leverage technology (apps? well visit planner? other?) to engage families and youth and improve transition into YA care
- Train and support providers to incorporate health care transition into AYAH visits and to use a transition readiness assessment
- Identify adult providers able and willing to provide care for young adults with special health needs