Session A3: Fostering Innovation and Collaboration Through Title V to Advance Adolescent and Young Adult Health

Testing and Applying Evidence-Based Strategies through a Multi-State and Interdisciplinary Quality Improvement Collaborative
Welcome!

• Time: 9:00 AM to 12:00 PM
  • We’ll be here together for a while!
• Goals ➔ Through this skill-building workshop, we hope you will learn, share and explore:
  • initial lessons learned from the first AYAH-CoIIN cohort of states
  • promising and/or emerging quality improvement strategies that have been tested through the CoIIN
  • opportunities for replication/application of these tested approaches among other state Title V programs.
What to Expect

• What’s the AYAH National Resource Center?
  • What’s this CoIN all about?

• First half → Not your typical panel discussion 😊
• Break → Please do not leave this ZIP code
• Second half → You drive the discussion
• How to learn more and what you can do next → because we know you’ll want to!
Our Awesome Presenters!

Thank you for being awesome
Setting the stage: AYA health care and what we sought to improve
My Brother’s Keeper Houston Youth Advisory Council: “You are More”
EVERY AGE.
EVEN TEENAGE.

SCHEDULE YOUR TEEN AN ANNUAL WELL VISIT.
Adolescent-Centered Environment (ACE) Assessment

Envision New Mexico and El Centro
THE ADOLESCENT AND YOUNG ADULT (AYA) PATIENT SATISFACTION SURVEY

Your input is very important!
Let us know what you think!

GET THE SURVEY!
On your Smart Phone
English version: bit.ly/1Xnjs8g
En Español: bit.ly/1Xnjs8g

On your Computer

Survey Information
- This is a confidential survey and completely anonymous. Patients taking the survey are not asked for any identifying information. The information from the survey will not be linked to a patient's health record.
- The survey should only take about 4-5 minutes to complete. (Or may take slightly longer for younger adolescent patients.)

Youth Satisfaction Survey
(Ages 10-25)

How was your visit today? Your experience is important to us!
Follow the survey link to help us improve our services for youth!
bit.ly/1Xnjs8g

Quality to win $25!
<table>
<thead>
<tr>
<th>Are services accessible</th>
<th>Yes</th>
<th>No</th>
<th>Comments/recommendations</th>
</tr>
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<tbody>
<tr>
<td>Are the clinic hours clearly advertised in a variety of locations?</td>
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<td>Are services available during hours that are convenient to young people in the community?</td>
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<td>Are services located in an area that is accessible to youth and safe for them to travel to?</td>
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<td>Are services free of cost or affordable for young people?</td>
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<td>Is the site close to public transportation?</td>
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<tr>
<td>Does the clinic have nondiscriminatory access regardless of minority status (e.g., LGBTQ, services, translation services, etc.)?</td>
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<tr>
<th>Facility Environment</th>
<th>Yes</th>
<th>No</th>
<th>Comments/recommendations</th>
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<td>Does the site have posters, brochures, and other material that target young people?</td>
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<td>Is the facility appealing to young people in that it acknowledges a youth culture (decoration, displays, music, etc.)?</td>
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<td>Does the facility have separate hours for adolescents?</td>
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<td>Does the facility provide a comfortable setting for adolescent clients?</td>
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<td>Is there an examination room that provides visual and auditory privacy?</td>
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<td>Does the facility have a separate waiting room for adolescent clients?</td>
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<td>Is there a counseling area that provides both visual and auditory privacy?</td>
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<td>Does the facility have adequate space and comfortable waiting area?</td>
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<td>Are there educational posters displayed?</td>
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<tr>
<td>Is the facility clean and appealing?</td>
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<tr>
<td>Would you visit this clinic?</td>
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The teen years are filled with school, social activities, family, and friends. But, these years are also a time to start making important decisions and accepting responsibility for yourself.

Our goal is to help teens make healthy choices so they will become knowledgeable, healthy adults.

For more teen health information, visit blankchildrens.org/teens

The point of unity is you.
Turning the clinic into a “piece of heaven”
Youth teach us to do things better and differently
Break—10 minutes

• But before you go…..
  • Think about what you have heard and what you want to learn or share
  • Come ready to lead the next part of our time together—it will be fun, we promise!
1-2-4-ALL
Find your group and facilitators

- Group 1: Carol and Danielle
- Group 2: Xavier and Barb
- Group 3: Mary and Tessa
Round One

What lingering or clarifying questions do you have after listening in on the previous Samoan Circle?

How does this “fit” with possibilities in your state/jurisdiction?

What intrigues you and why?
Unless you are far right....then go left!
Round Two

How could you do or revise something you heard within the Samoan Circle – or what are you already doing? What are opportunities can you build on?

Who are you going to talk with to learn more or proceed with an idea once you leave here?

What additional assistance do you need to make your idea(s) happen?
All together now...

What challenges within AYA care do you feel more empowered to work through?

What is your next step once you leave this workshop?

What add’l help do you need?
Want more?
There is more
AMCHP Conference Workshops—what the annual meeting offers in the subject area of AYAH

Opportunities to engage with AYAH CoIIN participants and youth and young adult leaders

AYAH National Resource Center Exhibit: Booth 9

AYAH Newsletter—learn how to receive a copy!