Children with Special Health Care Needs (CSHCN) Services Program Logic Model

Mission: To support family-centered, community-based strategies for improving the quality of life for children with special health care needs and their families

RESOURCES
- Stakeholders*
- State & Federal Funding
- CSHCN Services Program Staff
- State & National Partners
- Best Practices & Theoretical Frameworks
- State & National Data
- Contractors
- Office of Title V and Family Health
- Office of Program Decision Support
- Texas Medicaid / Children’s Health Insurance Plan
- Performance Management Unit
- Other State Agencies & Programs

ACTIVITIES & OUTPUTS
- Strategic planning
- Engagement
  - Presentations & meetings
  - Exhibiting
  - Networking
  - Web communication
  - Resource development
- Increasing Knowledge
  - CSHCN & families
  - Providers
  - Professional students
  - Contractors
  - Partners
  - Other stakeholders
- Building Partnerships
  - Participation in external groups
  - Facilitating opportunities for collaboration
  - Medical Home Workgroup
  - Transition Workgroup
  - Family-Professional Partnership Workgroup
- Developing Contracts & Initiatives
  - RFPs
  - Contracts
  - Initiatives
  - Continuous monitoring
  - Technical assistance
- Health Care Benefits (HCB) & Family Support Services (FSS)
  - CSHCN & Families enrolled
  - Providers enrolled

SHORT TERM OUTCOMES
- Strategic Planning
  - Awareness and understanding of program mission and vision
- Increased awareness & understanding of:
  - Program mission & vision
  - CSHCN & family needs
  - Best practices
  - Standards of care for CSHCN
  - Resources available to CSHCN & families

MID TERM OUTCOMES
- Advocacy & Leadership
  - CSHCN & family
  - Providers
  - Stakeholders
- Skills & Abilities
  - CSHCN & family
  - Providers
  - Stakeholders
- Stakeholder Partnerships
  - Improved systemic coordination
  - Conservation of shared resources
  - Improved family-professional partnerships
- Contracts & Initiatives
  - Contractor skills & abilities
  - Quality of contractor services
- Contracts & Initiatives
  - Medical home and transition initiatives
  - Community contractors serve CSHCN & families throughout Texas
  - Contractors knowledge & understanding improves

LONG TERM OUTCOMES
- System of Care for CSHCN
  - # providers serving CSHCN increases
  - Improved quality of resources & services available to CSHCN & families
  - Improved access to quality medical home services
  - Improved access to quality transition services
  - Strengthened system infrastructure
  - Continuity of care for CSHCN across the life course
- Community Integration
  - CSHCN & families have improved access to needed services
  - CSHCN & families are integrated & fully participating in their communities
  - Principles of self-determination are embraced within the community
- CSHCN & families are able to pay for needed services

GOAL
All CSHCN in Texas receive high quality, culturally effective care in a well-functioning system *